

Manitoba elicensing



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elicensing Information Q&A

On April 8, 2020, Manitoba government launched a new elicensing online service for the sale of Manitoba hunting and fishing licences and park vehicle permits. An elicensing Information Q&A will be sent out periodically and is intended to answer common questions from customers.

How was the vendor selected for the new elicensing system?

Manitoba undertook an open and transparent tendering process in the selection of the vendor to complete the design and implementation of the new elicensing system.

Where can I buy a Manitoba Hunting Licence, Fishing Licence or Park Vehicle Permit?

There are three ways you can purchase a licence or permit through the elicensing system:

- Online – general public access to an online system through a computer (e.g. at home, mobile phone, tablet, etc.). You must pay by credit card.
- Vendors - participating retailers and government offices.
- Call Centre – 1-877-880-1203 - Open: 8 am to 9 pm, 7 days per week for those individuals who do not have online connectivity. You must pay by credit card.

Is there an administration fee when purchasing an elicence?

Yes, the administration fee will be \$4.50. All licences or permits purchased will include the administration fee that will be directed towards the hosting, maintaining and supporting of the new elicensing system that is being managed by a third party vendor on behalf of government. It should be noted that base licence/permit fees remain the same as last year and the Manitoba Resident Seniors Conservation Angling Licence and the Spring Conservation Snow and Ross's Goose Licence remain free of charge.

What is the process to get a game tag?

There are different options to get your game tags that include:

1. Pre-ordered:
When you log into your online account (or contact the elicensing Help Desk by phone at 1-877-880-1203) you can order (free of charge) game tags by going into the "Purchase Licence" and click the "TAGs" tab. You can order up to 2 packs of Game Tags, each pack has 5 tags for use. The game tags will be mailed to you based on your address (**Please allow 5-10 business days for delivery**).
2. Online:
You can purchase your licence online and a game tag will automatically be associated with that licence. The physical licence and game tag will be mailed to you (**Please allow 5-10 business days for delivery**). Note: You must have your licence and game tag in your possession when hunting.
3. Participating Vendor:
If you choose to go to a participating vendor or government office to purchase your licence, a game tag will be provided to you by that location and linked to your licence. Note: you must use the game tag from that specific location. You can not use a game tag through the pre-ordered process noted above.



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MULTILEVEL DRAWS - BIG GAME and LANDOWNER ELK DRAWS

What are the Multilevel Draws?

The Multilevel Draws are a draw system for allocating a limited number of available licences to hunters where demand exceeds available hunting opportunities. Applications are randomly drawn based on individual priority levels. Applicants must be residents of Manitoba. The Big Game Draw is open to all Manitoba residents and the Landowner Elk draw is for Landowners only. All customers must meet all hunting requirements.

**If you have previously entered the [multilevel draw](#), you will already have a customer profile that you will have to update. Call 1-877-880-1203 for assistance to find your customer profile, or use the Look up your Profile function through www.manitobaelicensing.ca/licensing.page.

For Landowner Elk Draw, will I have to provide documentation to identify that I am a resident (through the resident verification process)?

Landowners will have to prove they are eligible for the Landowner Elk Draw **AHEAD** of being able to access a Landowner Elk application on their profile. Landowner must download and complete a Declaration of Lands Owned form and email it to elicensing@gov.mb.ca by **May 18**.

Once the Declaration is reviewed and approved, the Landowner Elk application will be accessible on their profile. Please allow 10 days for review.

CARIBOU LICENCES

How will the first-come, first-serve Caribou tags work with this system?

1. Customers will need to create a profile and meet all hunting requirements.
2. Customers are not required to have their Game Tags prior to purchasing a caribou licence when purchasing online or over the phone. You can also use preordered game tags when purchasing a licence online. Either way your game tag and licence will be linked together.
3. When caribou licences become available online Thursday June 4, 2020 at 8:30 am, customers will need to log in to the system and go through the sales process to purchase a licence.
4. Licences for each area and season will be issued on a first-come, first-serve basis until the number of available caribou licences available are sold.

For more information on elicensing, please visit www.manitobaelicensing.ca.

Any additional questions can be directed to elicensing@gov.mb.ca or call 1-877-880-1203.